

Public Offer Agreement

1. General provisions

- 1.1. The following terms and conditions are the official public offer and public agreement of the resource <http://sultansgame.com> - hereinafter referred to as the Internet resource, the beneficiary of which when paying in UAH (UAH button) is LLC "Assistant Systems" - hereinafter referred to as the Seller
- 1.2. According to the provisions of Art. 633, 641 of the Civil Code of Ukraine, the terms of the public offer and the public contract are the same for all visitors to the resource. In accordance with Part 2 of Art. 642 of the Civil Code of Ukraine, stay or/and registration on the web-site <http://sultansgame.com> is an acceptance of this offer, which equates to the conclusion of the contract on the terms set out below.
- 1.3. Without fact agreement with the terms of this offer, the purchase is technically impossible. The agreement is made by allocating a checkbox "I accept the terms of use" at each attempt to purchase.
- 1.4. The use of content and functions of <http://sultansgame.com> indicates a full understanding of all items of the Offer, the language in which the Offer is submitted, and the language in which the materials of the resource are submitted.
- 1.5. The visitor of the resource accepts all content and functions as "as is" and waives any claims regarding the nationality and languages used on the resource.
- 1.6. Repeated and systematic use of the resource <http://sultansgame.com> testifies to the complete satisfaction of the visitor with the content and functions of the resource.
- 1.7. In case of disagreement or misunderstanding of any part of this offer, the visitor Internet resource <http://sultansgame.com> is obliged to stop its use and viewing any content of the resource.

2. Concepts and definitions

- 2.1. In this offer, unless the context requires otherwise, the following terms have the following values:
- * "Online store" - in accordance with the Law of Ukraine "On Electronic Commerce", it is a means of presenting and selling goods, works or services by making an electronic agreement.
 - * "Acquirer" - an acquiring company or bank through which payment is made
- Online store
- * "Seller" - a company that sells goods presented in the online store
 - * "Buyer" - an individual who enters into an agreement with the Seller on the terms set forth in this offer.
 - * "Coupons" is the internal currency of the Internet resource, which is used to activate and extend access to the content and functions of the Internet resource and / or purchase of additional functions described on the main page of the resource <http://sultansgame.com>
 - * "Access" is the unimpeded use of the resource <http://sultansgame.com> for a limited period of time, during which the materials, content and functions of the resource are available.
 - * "Personal account" - the personal account of the Buyer, in which the personal account is placed, with the display of the number of purchased Coupons, the settings panel, the history of purchases and spends of Coupons.

3. Subject of the Agreement

- 3.1. For full-fledged work with the service <http://sultansgame.com> the Buyer personally creates a Personal account according to the instructions available at the link <http://sultansgame.com/wp/bofaq> From the moment of creating the Personal Account, the Buyer gets the opportunity to buy Coupons subject to full and unconditional acceptance of each of the items of this Offer. In case of misunderstanding, rejection, or partial disagreement with any item of this Offer, the Buyer must stop viewing and using <http://sultansgame.com>
- 3.2. The Seller transfers the Coupons to the Buyer, and the Buyer pays their value and accepts and uses the Coupons under the terms of this offer.
- This offer regulates the purchase and sale and return of Coupons in the online store, including:
- voluntary choice by the Buyer of the number of Coupons in the Online Store
 - independent payment by the Buyer of the selected number of Coupons in the Online Store
 - crediting by the Seller of the amount of Coupons paid by the Buyer to the personal account the latter
 - refund of coupons (refund for unused coupons)
- 3.3. Buyer uses Coupons to activate or extend Access to the resource <http://sultansgame.com>
- 3.4. The history of using Coupons is available in the "History" tab in the Personal Account.

4. The order of registration of the order

- 4.1. The buyer has the right to buy any number of Coupons in the online store, but the limit on the minimum number is 20 pieces
- 4.2. Each subsequent purchase can be an arbitrary number of coupons, provided the minimum quantity of 20 pieces at each purchase
- 4.3. To purchase Coupons, the Buyer clicks on the \$ symbol in the top menu of the personal account, which is displayed next to the status of the personal account.
- After that, the buyer receives a repeat of the information on the price of Coupons and its use, selects the required amount, selects the payment currency, agrees with the Offer by checking the box "I accept the terms of use" and redirects to the Acquirer page for payment process.

5. Порядок оплаты замовлення

- 5.1. Payment in the online store is made by using bank cards or through payment methods that are active in the online store.
- 5.2. The amount required to complete the purchase is debited after entering all the necessary details requested by the Acquirer and confirming the transaction via 3D-secure. The calculation is made in hryvnias.
- 5.3. If the funds are not credited or the payment is unsuccessful, the online store reserves the right to cancel the order.
- 5.4. Coupons are credited to the Buyer's individual account automatically after receipt of funds for online store details.

6. Rights and obligations of the parties

- 6.1. The seller has the right to:
- conduct an audit of the use of Coupons at the request of the Buyer or on its own initiative at suspicion of fraudulent or unscrupulous manipulation

- unilaterally terminate the provision of services in case of detection by the Buyer of violation of the terms of this offer or their improper performance
- 6.2. The Seller is obliged to credit the number of Coupons paid to the personal account Buyer in the online store system
- 6.3. Before using the resource, the buyer is obliged to study the user instructions available at the link: <http://sultansgame.com/wp/botfaq> which is presented in the "Question-Answer" format and is a comprehensive training material for the successful use of some functions of the resource. In case of additional questions, the Buyer applies for technical support through the "Contacts" section.
- 6.4. The buyer has the right to:
 - receive Coupons on your personal account
 - use Coupons at your own discretion at any time in order to activate access to content or services provided in the online store
- 6.5. The Buyer is obliged to pay the accrued number of Coupons to his own account, and do not take any action that would allow you to receive coupons for free. The exception to receiving Coupons free of charge are promotions by the Seller.
- 6.6. The buyer voluntarily waives any financial claims and compensation in the event of failure of <http://sultansgame.com> or sudden termination of this resource.
- 6.7. The absence of complaints from the Buyer to technical support (contacts are given in the section "Contacts") indicates complete satisfaction with the content and functionality of the resource during its use.

7. Відповідальність сторін

- 7.1. The parties are responsible for improper compliance with the terms of this offer and for violation of the legislation of Ukraine.
- 7.2. The Seller is not responsible for the content and veracity of the information provided by the Buyer when registering a personal account, payment and any other actions in the online store.
- 7.3. The Seller does not bear any responsibility in case of unexpected termination of the resource <http://sultansgame.com> for reasons arising from force majeure, or actions by third parties that could cause blocking access to the personal account of the Buyer or destroy the resource <http://sultansgame.com> in general.
- 7.4. The Seller tries to eliminate any malfunctions of the Online Store as soon as possible term from the moment they became known.
- 7.5 The seller is not responsible and does not provide compensation for downtime or failure of the resource <http://sultansgame.com>
- 7.6. The Seller is not responsible for the illegal actions of the Buyer, if he committed them with the help of the resource <http://sultansgame.com>
- 7.7. The Buyer is personally responsible for creating the functions settings in the Personal Account.
- 7.8. Any attempts of the Buyer to obtain Coupons for free use, or actions equivalent to such, or actions aimed at obtaining compensation for already used Coupons are considered as an attempt to own someone else's property (theft) and may have consequences under current legislation of Ukraine.
- 7.9. The buyer is responsible for all actions and damage to individuals, legal entities, the state or the principles of morality by such actions personally, even if they were committed under his access to the resource <http://sultansgame.com> by third parties.

7.10. The buyer is responsible for the accuracy of this information when making purchases, and use the resource <http://sultansgame.com> The buyer gives unconditional consent to the collection, processing, use and storage of personal data within the meaning of the Law "On protection personal data".

7.11. The parties agreed to make every effort to resolve any disputes exclusively through negotiations.

8. Other conditions

8.1. The online store reserves the right to unilaterally change the terms of this offer.

8.2. The online store was created to organize a remote way of selling Coupons that are used to access the content of the resource <http://sultansgame.com>

8.3. Payment by the Buyer of the independently selected number of Coupons is additional proof of complete and unconditional acceptance of all conditions of this offer.

8.4. The actual date of electronic consent between the parties is the date of acceptance of conditions in accordance with Art. 11 of the Law "On e-commerce".

8.5. Using the main page of the resource <http://sultansgame.com> to preview, familiarize and explore the possibilities is free.

8.6. The information provided by the Buyer is confidential. The online store uses information about the Buyer exclusively for the purposes of order processing, sending information and resolving disputes.

9. The order of return of purchases (refund policy)

9.1. Assistant Systems LLC, which represents an online store has the right to reproduce, distribute the content of the resource <http://sultansgame.com> and organize access to it without any restrictions.

9.2. When selling Coupons through the online store <http://sultansgame.com> Assist Systems LLC is subject to the legislation of Ukraine and is guided by its requirements.

9.3. The goods of the Online Store are Coupons, which are transferred to the Buyer without use any media via the Internet. This product is purely virtual.

9.4. The Buyer may refuse to purchase Coupons at any time prior to their purchase crediting to a personal account on the resource <http://sultansgame.com>

9.5. The buyer has the right to refund from only unused coupons from the personal account <http://sultansgame.com> in the following cases:

- in case of erroneous payment
- inability to spend coupons in case of termination of the resource
- refusal to use the resource, with subsequent blocking of access to it
- in case of blocking access to the resource

9.6. The Buyer understands and unconditionally agrees that the used (activated) coupons are non-refundable and waives any financial claims regarding the used coupons.

The history of coupon use is stored and always available in the "History" menu in the personal account.

9.7. The buyer voluntarily agrees that in case of sudden termination of <http://sultansgame.com> used coupons are also non-refundable, and waives any financial claims regarding the used coupons.

9.8. In the event of one or more cases that give the right to demand a refund (listed in paragraph 9.5), the Buyer applies to the Seller for help as at least two communication channels, which are

listed in the "Contacts" section and describes in detail the situation. Upon receipt of the information, the Seller thoroughly examines the situation and within 30 days is obliged to notify the Buyer of the decision to return or a reasoned refusal to return the money. If the decision to return is positive, the funds will be returned to the Buyer on the details specified by him 5 days from the date of the decision.

Any copying and use of the content of this Offer on other resources without the consent of the copyright holder will be prohibited.

LLC Assistant Systems EDRPOU: 44353434 Cherkasy, st. Border guard Lazarenko 9
e-mail: mobilegametools@gmail.com